

SUMMARY OF CITIZEN'S SURVEY RESULTS

<u>RESIDENTIAL SURVEYS:</u>	NO. SURVEYS RETURNED:	174	
RESPONDENTS IN FAVOR OF SINGLE HAULER PROGRAM		113	65.0%
RESPONDENTS CONDITIONALLY IN FAVOR		14	8.0%
		<u>127</u>	<u>73.0%</u>
RESPONDENTS WHO WERE NEUTRAL, DIDN'T INDICATE, ETC.		14	8.0%
RESPONDENTS NOT IN FAVOR OF A SINGLE HAULER PROGRAM		33	19.0%
		<u>174</u>	<u>100.0%</u>

ONE MOST IMPORTANT FACTOR AFFECTING RESPONDENTS DECISION

OF RESPONDENTS IN FAVOR OF PROGRAM: (113 RESPONSES)

FEWER TRUCKS ON OUR STREETS	31	27.5%
POTENTIAL COST SAVINGS	25	22.1%
CURB-SIDE RECYCLING	17	15.0%
SINGLE PICK-UP TIME/DAY	4	3.5%
OTHER/NO ANSWER	9	8.0%
MULTIPLE ONE REASON	27	23.9%

OF RESPONDENTS NOT IN FAVOR OF PROGRAM: (33 RESPONSES)

FREEDOM OF CHOICE	9	27.3%
CONCERNED RATES WILL BE RAISED	5	15.2%
OTHER	3	12.1%
MULTIPLE ONE REASON	15	45.4%

<u>COMMERCIAL/MULTI-FAMILY</u>	NO. SURVEYS RETURNED	39*	
RESPONDENTS IN FAVOR OF SINGLE HAULER PROGRAM		28	73.7%
RESPONDENTS CONDITIONALLY IN FAVOR/NEUTRAL		3	7.9%
		<u>31</u>	<u>81.6%</u>
RESPONDENTS WHO WERE NEUTRAL, DIDN'T INDICATE, ETC.		1	2.6%
RESPONDENTS NOT IN FAVOR OF A SINGLE HAULER PROGRAM:		6	15.8%
		<u>38</u>	<u>100.0%</u>

*ONE COMMERCIAL RESPONDENT HAS LEGAL REQUIREMENT FOR DISPOSAL. CANNOT PARTICIPATE.

SURVEY TOTALS (RESIDENTIAL & COMMERCIAL)		212	
RESPONDENTS IN FAVOR OR CONDITIONALLY IN FAVOR		158	74.5%
RESPONDENTS WHO WERE NEUTRAL, DIDN'T INDICATE, ETC.		15	7.1%
RESPONDENTS NOT IN FAVOR OF A SINGLE HAULER PROGRAM:		39	18.4%
		<u>212</u>	<u>100.0%</u>